



# ICM INTERNATIONAL MANAGEMENT SDN BHD

## Complaint Form

### Instructions

This form is to be used by individuals or organizations submitting a Complaint to ICM International Management Sdn Bhd. Complete all sections, attach any supporting documents, and submit via email or in person to the address provided.

### Complaint Details

Name of Complainant:

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Organization (if applicable):

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Contact Information (Phone/Email):

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Certification / Service Concerned:

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Details of the Complaint:

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Supporting Evidence (if any):

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Desired Outcome / Resolution:

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Signature: -----

Date: -----

Submit this completed form to:  
Quality Assurance Department  
ICM International Management Sdn Bhd  
Email: isal-icmint@gmail.com